



## QUALITY POLICY

HemPoland sp. z o. o. has been in existence since December 2014 and was the first company in Poland to have a license to grow industrial hemp. Currently HemPoland focuses on the production of food supplements, plant extracts and cosmetics exclusively based on edible raw materials. We focus on natural products based on natural ingredients. We combine nature with the latest technological developments. From the beginning, we have been developing dynamically and investing in innovative solutions on a global scale. Our team consists of experts from different fields who, thanks to their international experience, passion and commitment, guarantee care for the quality of production at every stage. By controlling the entire production process, our products are of the highest quality and gain recognition among customers. Focusing on meeting customer requirements and even surpassing them, we offer the appropriate technologies to obtain a product of the highest quality. HemPoland recognises the need to continuously streamline operations and improve production processes. Our internal processes and cooperation with reliable and qualified suppliers add value to the services and products we provide and deliver to our customers. Satisfaction of our customer is most important to us and determines the direction of our development, which we carry out in accordance with GHP and GMP principles and based on the HACCP system.

In 2022, with a view to continuous improvement, we implemented the ISO 9001 system in the company and obtained accreditation of test methods in our laboratory from the Polish Centre for Accreditation (PCA). We have confirmation of efficient processes through external certification of HACCP, ISO 9001.

### **We want to base our actions on measurable facts and data:**

- **The search for new solutions and new products;**
- **Zero accidents at work, accidents and environmental accidents policy;**
- **Meeting legal and other product safety and environmental requirements and environmental protection;**
- **Reduction in complaints year-on-year;**
- **98% on-time and complete deliveries;**
- **Cooperation with proven suppliers;**
- **Improvement of infrastructure resources and manufacturing technology;**
- **Daily care and attention to the best quality and hygiene of the activities performed.**

The implementation of the Quality Policy and the functioning of the system are systematically supervised through internal and external audits, management reviews. Employees of HemPoland sp. z o.o. know and identify themselves with this policy and consciously undertake and implement all actions to ensure the safety of finished products.

The safety and satisfaction of our customers form the basis for the continued growth and success of HemPoland.

Issue date: 29.08.2023 r.

Antonio Caruso

CEO of HemPoland sp. z o.o.